



Advanced O365 Outlook and Email Security Course Overview

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Course Duration:

3 Hours / 1 Session

Part I: Microsoft Outlook Training by Welkin (2.5 hrs)

1 Manage meetings

- View and customize calendars
- Schedule appointments
- Manage Meeting requests
- Schedule an online skype for business meeting
- Attach a file to a meeting invitation
- Take outlook meeting notes using OneNote

2 Manage calendars

- Search for calendar items
- Create calendar groups
- Open and view multiple calendars
- Email, share or print your calendar

3 Manage to do lists

- Create, edit, and complete tasks
- Task assign
- View tasks and your to do list

4 Collaborate with others

- Create and conduct email polls
- Allow someone else to manage your mail, calendar or contact
- Manage another person's mail and calendar items

5 Shortcuts and timesavers for your favorite email

- Get to your inbox fast
- Stop hunting for attachments
- Where's the Bcc field?
- Get rid of outdated Auto-Complete addresses
- Lightning-fast shortcuts for search
- Set an Automatic Reply for your vacation

- Automate common or repetitive tasks with Quick Steps
- Ignore all email messages in a conversation
- Smart Lookup
- Jump around Outlook with ease

6 Additional Topics

- Rules and junk email filtering
- OneDrive integration
- Group creation and usage
- Share folder sharing
- Focus inbox and conversation mode
- Manage multiple accounts

Part II: ITSC staff (0.5 hrs)

7 Email security features and issues